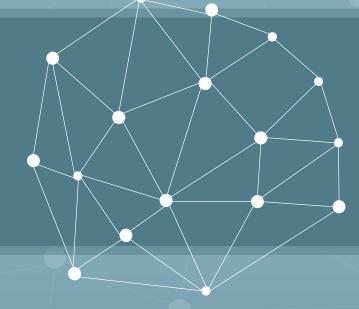
Dasar-dasar Komunikasi Interpersonal

Pengertian Komunikasi Interpersonal

Interpersonal communication is the communication that takes place between people who are in some way "connected."



Interpersonal communication would thus include what takes place between a son and his father, an employer and an employee, two sisters, a teacher and a student, two lovers, two friends, and so on.

Although largely dyadic (two-person) in nature, interpersonal communication is often extended to include small intimate groups such as the family.

Hakikat Komunikasi Interpersonal

Interpersonal Communication Involves Interdependent Individuals

Interpersonal Communication is Inherently Relational

03

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Interpersonal Communication Exists on a Continum (role vs personal information, societal vs personal rules, social vs personal messages) Interpersonal Communication Involves Verbal and Nonverbal Messages

04

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06

Interpersonal Communication is Takes Place in Varied Forms

Interpersonal Communication Exists Involves Choices

TABLE 1.1 Impersonal and Interpersonal Communication

Impersonal Communication

Social role information: you interact largely on the basis of the social roles you occupy—for example, server and customer, cab driver and passenger.

Social rules: you interact according to the social rules defining your interaction; for example, as a server, you would greet the customers, hand them menus, and ask if there was anything else you could do.

Social messages: you exchange messages in a narrow range of topics—you talk to the server about food and service, not about your parents' divorce—with little emotion and little self-disclosure.

Interpersonal Communication

Personal information: you interact largely on the basis of personal roles—for example, friends, lovers, parents and children, cousins.

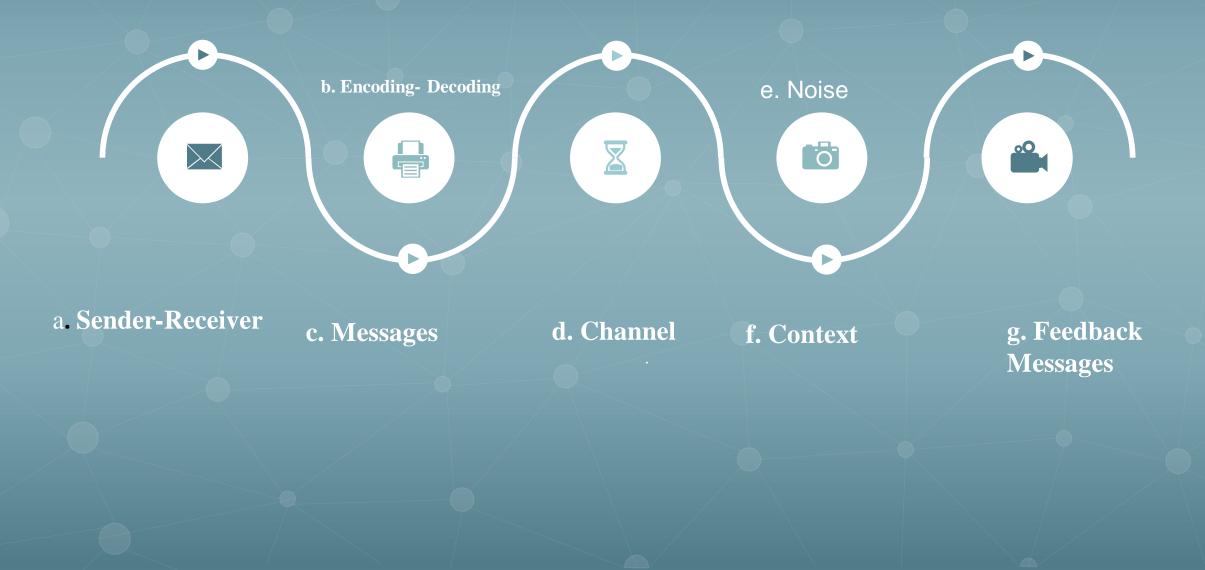
Personal rules: you interact according to the personal rules you both have established rather than to any written rules set down by society; for example, the mother and daughter follow the rules they themselves have established over the years.

Personal messages: you exchange messages in a broad range of topics—you talk about food and also about your parents' divorce—with much emotion and self-disclosure.

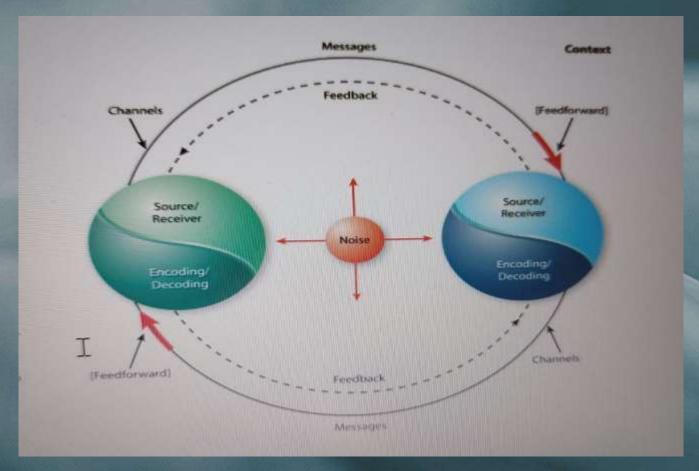
Perbedaan Komunikasi Langsung dan CMC

Human Communication Element	Face-to-Face Communication	Computer-Mediated Communication
 Sender Presentation of self and impression management Speaking turn 	 Personal characteristics (sex, approximate age, race, etc.) are open to visual inspection; receiver controls the order of what is attended to; disguise is difficult. You compete for the speaker's turn and time with the other person(s); you can be interrupted. 	 Personal characteristics are hidden and are revealed when you want to reveal them; anonymity is easy. It's always your turn; speaker time is unlimited; you can't be interrupted.
Receiver Number	 One or a few who are in your visual 	 Virtually unlimited.
 Opportunity for interaction 	 field. Limited to those who have the opportunity to meet; often difficult to find 	Unlimited.
Third parties	 people who share your interests. Messages can be overheard by or repeated to third parties but not 	 Messages can be retrieved by others or forwarded verbatim to a third
 Impression formation 	 with complete accuracy. Impressions are based on the verbal and nonverbal cues the receiver perceives. 	 party or to thousands. Impressions are based on text messages and posted photos and videos.
Context	And the second particular second s	
Physical	 Essentially the same physical space. 	 Can be in the next cubicle or separated by miles.
Temporal	 Communication is synchronous; messages are exchanged at the same (real) time. 	 Communication may be synchro- nous (as in chat rooms) or asynchro- nous (where messages are exchanged at different times, as in e-mail).
Channel	 All senses participate in sending and receiving messages. 	 Visual (for text, photos, and videos) and auditory.
Message Verbal and nonverbal	 Words, gestures, eye contact, accent, vocal cues, spatial relation- ships, touching, clothing, hair, etc. 	 Words, photos, videos, and audio messages.
Permanence	 Temporary unless recorded, speech 	 Messages are relatively permanent.

Elemen Komunikasi Interpersonal

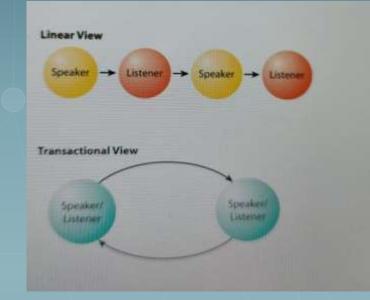


Model Komunikasi Interpersonal



Prinsip-prinsip Komunikasi Interpersonal

- 1. Interpers Comm is a transactional process
- 2. Interpers Comm is purposeful
- 3. Interpers Comm is ambiguous
- 4. Interpes Comm may be symmetrical or complementary
- 5. Intepers Comm refers to content &relationship
- 6. Interpers Comm is series of punctuated events
- 7. Interpers Comm inevitable, irreversible and unrepetable



THANK YOU